



Information Re Lost Property Reporting for Mobile Phones

As part of an insurance claim for a lost mobile phone, you have asked your customer/client to report this loss to the police, or to provide a lost property reference number. For your information, Lancashire Police does not take reports for lost mobile phones and will not issue lost property reference numbers as we do not investigate or validate claims of loss. This is because lost mobile phones are not a police matter, so there is no legal requirement to report it to us. We have advised your customer/client to visit our website to download and send this standard notice to you as confirmation of the above.